

IMPORTANT INFORMATION

All Sales are final. No Refunds or Exchanges unless otherwise specified.

Refunds or exchanges may be made at the discretion of the Promoter.

BOX OFFICE & HOURS OF OPERATION

#707 – 601 Spadina Crescent East (7th floor – Delta Bessborough Hotel)

Monday-Friday

9:30 a.m. to 4:30 p.m.

Closed Statutory Holidays

Phone #: 306-652-4700

TICKET PURCHASES AND CHARGES

Ticket prices include all taxes. A \$2 per ticket service charge is applied on all tickets.

Ticket purchases by Visa, MasterCard, debit, or cash unless otherwise indicated.

Door sales are cash only unless otherwise specified.

Phone orders are accepted with Visa or MasterCard.

We do not accept unpaid ticket reservations or hold tickets for in-person purchase later.

TICKET PICK UP | DELIVERY

All tickets will be held at the Box Office up until 4:30 p.m. on the final business day prior to the event. All tickets not picked up prior to that time, will be available at The Bassment when the event doors open for the performance.

Valid photo identification or your ticket confirmation receipt is to be presented at time of pick-up.

Should the purchaser require another person to pick-up, the original purchaser must contact the box office to make alternative arrangements.

For tickets purchased on-line, you can use your confirmation at the door the evening of the event or present your photo ID at the door. There will be a list of all customers that have purchased tickets available at the door.

MISSING OR LOST TICKETS

Tickets should always be treated like cash. Keep them in a safe place, away from direct heat, sunlight, and moisture. Be sure to store them where they can easily be found again. Should you lose your ticket, please take valid photo ID to the door the evening of the event. Your name will be checked against the sales records for entrance.